1. Class Definition in English

Customer: people who require or have a possible of requiring service at Dave’s Automotive.

Current: customers who come to Dave’s Automotive for vehicle service.

Prospective: customers who have potential of requiring vehicle service from Dave’s Automotive.

Premier: current customers who pay monthly (buy insurance) for service from Dave’s Automotive.

Steady: current customers who pay per visit for service from Dave’s Automotive.

Address: location or locations in which current customers associate with.

PriceIncrease: the amount and cause of an increase in monthly payment of premier customers.

Vehicle: a machine who purpose to carry people around from place to place at high speed.

MaintainOrder: services that require to be perform on a specific vehicle.

MaintainOrderLine: shows a relationship between Vehicle and MaintainOrder.

Employee: people who work at Dave’s Automotive.

Technician: employees of Dave’s Automotive who purpose are to diagnose and write extra services required by a vehicle.

Mechanics: employees of Dave’s Automotive who purpose are to do maintain or repair of a vehicle.

MaintainPackage: a collection of service.

MaintainPackageLine: shows relationship between MaintainPackage and MaintainOrder.

WorkLine: shows a relationship between MaintainPackage and Mechanics

Skillset: abilities of mechanics to do a specific job.